

- 1** Has the scope of the management system been determined, including external/internal issues and requirements of all relevant parties?
- 2** Has a policy been developed that provides a framework for setting objectives and a commitment to satisfy applicable requirements?
- 3** Have responsibilities and authorities for relevant roles been assigned, communicated and understood?
- 4** Have risks and opportunities been determined, including intended results and the prevention of undesired effects?

PLAN

- 5** Have compliance obligations been determined and documentation maintained?
- 6** Have processes been established for planning, implementation and control of product or service provision?
- 7** Have processes been established, implemented and maintained for response to potential emergency situations?
- 8** Have evaluation of compliance, required actions, knowledge, status and documented information been retained as evidence?
- 9** Have audits been conducted at planned intervals, with documented information retained as evidence?

IMPLEMENT

- 10** Has management review been conducted at planned intervals to ensure continuing alignment with the strategic direction of the organisation?
- 11** Have non-conformance and corrective actions been evaluated and reviewed for effectiveness?
- 12** Have opportunities for improvement been determined and actions implemented to achieve intended outcomes

REVIEW

BusinessBasics Australia is a progressive, forward-thinking business consultancy firm, specialising in Business Management Systems. Our highly experienced team can assist your business with everything from a site-specific risk assessment to a complete Environmental Management System (EMS) to achieve ISO 14001 certification.

If you have any questions regarding ISO 14001 certification contact us on 1300 919 515 or info@businessbasics.com.au